**User Acceptance Testing (UAT) Template**

|  |  |
| --- | --- |
| **Date** | 27-06-2025 |
| **Team ID** | LTVIP2025TMID53914 |
| **Project Name** | **DocSpot:** Seamless Appointment Booking for Health |

**Project Overview**

**Project Name:** DocSpot: Seamless Appointment Booking for Health

Project Description: Docspot is a full-stack healthcare appointment platform that connects patients with doctors. It supports real-time appointment booking, secure payment, chat features, patient records, and appointment management. The platform is built to be scalable, user-friendly, and secure for both desktop and mobile users.

**Project Version:** v1.0.0

**Testing Period:** 24-06-2025 to 27-06-2025

**Testing Scope**

This UAT covers the following features:

* Patient registration and login
* Doctor registration and profile management
* Appointment booking & calendar integration
* Real-time chat between patients and doctors
* Payment gateway integration
* Notifications and alerts (email/SMS)  View and management appointment history

**Excluded from this round:**

* Backend performance benchmarking
* Admin-side analytics dashboards

**Requirements to be Tested:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Requirement ID** | **Description** | **Priority** | **Pass/Fail** |
| REQ-01 | User registration & verification (patient & doctor) | High | Pass |
| REQ-02 | Secure login/logout | High | Pass |
| REQ-03 | Search for doctors by specialization/location | High | Pass |
| REQ-04 | Appointment booking and calendar sync | High | Pass |
| REQ-05 | In-app chat (doctorpatient) | Medium | Pass |
| REQ-06 | Online payments & receipts | High | Pass |
| REQ-07 | Appointment history & cancellation | Medium | Pass |
| REQ-08 | Real-time notifications | Medium | Fail |

**Testing Environment:**

|  |  |
| --- | --- |
| **Component** | Details |
| **Platform** | Web App (Desktop & Mobile) |
| **Browsers** | Chrome, Firefox, Safari |
| **Devices** | Windows, Android, iOS |
| **Testing Tools** | Manual Testing, Trello for Bug Tracking |

**Test Credentials:**

|  |  |  |
| --- | --- | --- |
| **Role** | **Username** | **Password** |
| Admin | admin\_test@medibridge.com | Admin@123 |
| Doctor | dr\_test@medibridge.com | Doc456! |
| Patient | patient\_test@medibridge.com | Med@789 |

**Test Cases**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Test**  **Case ID** | **Description** | **Steps** | **Expected Result** | **Status** | **Comments** |
| TC-001 | Register patient | Fill form → Submit | Account created → Email verification sent | Pass | Working across devices |
| TC-002 | Register doctor | Fill form → Submit | Profile created & sent for admin approval | Pass | Auto email triggered |
| TC-003 | Login (all roles) | Enter credentials → Submit | Dashboard  loads for role | Pass | All sessions managed |
| TC-004 | Search doctors | Enter  specialty/location → Search | Filtered list appears | Pass | Includes ratings |
| TC-005 | Book appointment | Select time → Confirm | Booking saved, confirmation  sent | Pass | Calendar updates instantly |
| TC-006 | Start chat | Click chat on dashboard | Chat window loads | Pass | Socketbased chat stable |
| TC-007 | Make payment | Select method → Pay | Payment succeeds, receipt emailed | Pass | Stripe integration tested |
| TC-008 | Notification delivery | Trigger event (booking) | Email/SMS/push  is sent | Fail | SMS  delivery delayed |

**Bug Tracking**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Bug ID** | **Description** | **Severity** | **Status** | **Assigned To** |
| BUG-001 | Notifications  fail  intermittently | Medium | Fixed | Backend Team |
| BUG-002 | Chat lag under poor connection | Low | Fixed | Frontend Team |
| BUG-003 | Payment  receipt UI misaligned | Low | Fixed | UI Team |

**Sign-off**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name** | **Role** | **Signature** | **Date** |
| Hanif | Product Owner | Hanif | 27-06-2025 |
| Prudhvi | QA Lead | Prudhvi | 25-06-2025 |
| Prasanna | UAT Tester | Prasanna | 26-06-2025 |
| Praneeth | Developer | Praneeth | 24-06-2025 |

**Final Outcome:**

The platform is considered UAT-ready, with all major features functioning as intended. Pending issues (real-time notifications) will be re-tested in a minor follow-up round before production deployment.